

CUSTOMER BILLING:

Charges for all services are billed to the **property owner** at the end of each month of service. The property owner may request the billing be mailed in care of a tenant by completing a Utility Billing Authorization Form. Forms are available from the Finance Department or may be downloaded from cityofpoulsbo.com.



PAYMENT OF BILLS:

Customers can pay utility bills by cash, check, Visa, MasterCard or Discover. The convenience of Automatic Bill Pay (ACH) is also available—your payment is withdrawn automatically from your bank account. Call 360-394-9724 for more information or download the application from www.cityofpoulsbo.com. **Payments by credit card can also be made online at www.cityofpoulsbo.com**



Utility payments must be received by the 20th day of the following month to avoid a 10% late charge.

A drive-up payment drop box is located on 3rd Ave NE behind City Hall. A payment drop box is also located in front of City Hall at the top of the steps.

VACATION RATES:

If your property is connected to the City's water system, you may elect to have the Public Works Department lock off your meter while your home is temporarily vacant. The Water, Sewer and Garbage charges will be suspended. Monthly charges will continue for Storm Water Service. There is a \$20 turn on/off fee.

QUESTIONS:

Please direct your questions regarding utility services to one of the following departments:

PUBLIC WORKS 360-779-4078

200 NE Moe Street
Hours: 8:00 am - 4:30 pm

- garbage pickup
- can size changes
- recycling bins
- garbage can tags
- dumpster availability

FINANCE DEPARTMENT 360-394-9881

200 NE Moe Street
Hours: 8:00 am - 4:30

- billing
- new account set-up
- address changes
- extra garbage tags
- vacation turn off/on
- Utility Tenant Billing Authorization forms
- Senior low income reduced rates

CLERKS DEPARTMENT 360-779-3901

200 NE Moe Street
Hours: 8:00 am - 4:30 pm

- voter registration
- animal licensing
- passport services



200 NE Moe Street
Poulsbo, Washington 98370
Fax: 360-779-5112
www.cityofpoulsbo.com

Updated January 2012

YOUR ACCOUNT INFORMATION:

Inside City Limits: Yes No

Your utility account number _____

Garbage/recycle pick-up day _____

Garbage is picked up every week regardless of holidays
Recycling picked up every other week

Additional Resources:

PARKS & RECREATION: 360-779-9898

TELEPHONE & HIGH SPEED INTERNET:

Embarq Communications
800-877-1125

ELECTRICITY: Puget Sound Energy
888-225-5773 or 425-452-1234

NATURAL GAS: Cascade Natural Gas
800-660-1403 or 360-373-1403

POST OFFICE: 19240 Jensen Way NE
800-275-8777

TELEVISION: COMCAST
877-824-2288
Embarq through DISH Network
800-877-1125

EMERGENCY SERVICES: Dial 911 for Police,
Fire & MedicOne emergencies

NORTH KITSAP SCHOOL DISTRICT:
360-779-8704

RECYCLING CENTER:
Located at NE corner State Hwy
305 & Viking Way 360-779-1044

BAINBRIDGE DISPOSAL RECYCLING:
For landscape yard waste pick-up call:
206-842-4882 or 800-531-1918

**CURBSIDE RECYCLING INSIDE CITY OF
POULSBO:** 360-779-4078

**HOUSEHOLD HAZARDOUS WASTE COLLEC-
TION FACILITY:** 360-337-5777

Located across from Bremerton National Airport off
Hwy 3, take a right and follow signs

WASTE LANDFILL TRANSFER STATION:
Silverdale 8843 Dickey Rd NW 360-692-5900
Hansville 7791 NE Ecology Rd 360-638-2710

CITY OF POULSBO RESIDENTIAL UTILITIES 2012

We are pleased you have selected Poulsbo as a place to live and/or work. The City was founded by Scandinavian immigrants over 100 years ago and continues to maintain its Scandinavian atmosphere through its architecture, celebrations and hospitality.

The City of Poulsbo operates under a Mayor-Council form of government. The mayor, elected by the people for a four-year term, is the executive officer of the city, coordinating the day-to-day activities. The Council is the policy-making branch and consists of seven members elected at large to staggered four-year terms. Council meetings are held the first three Wednesdays of each month at 7:00 pm in Council Chambers.



Mission Statement

Our City is committed to managing the public resources to promote community health, safety and welfare and planning for the future to accommodate growth, without burden, while preserving our natural resources and enhancing those qualities that make our community unique and desirable.

www.cityofpoulsbo.com



RESIDENTIAL WATER:

Our major sources of water are the Big Valley, Lincoln, Westside & Pugh Road wells. Storage capacity is approximately 4.2 million gallons. The water is fluoridated.

Monthly rates for residences with a 3/4" x 5/8" meter are as follows:

Base rate per unit: \$12.01 (inside city limits)
\$18.01 (outside city limits)

Plus:

Commodity charge of:

Winter rate: **October to May**
(inside city limits) \$1.86 per 100 cubic feet
(outside city limits) \$2.37 per 100 cubic feet

Summer rate: **June to September**
(inside city limits)
001-1000 cu ft* \$1.86 per 100 cubic feet
1001 & Over cu ft \$2.90 per 100 cubic feet

(outside city limits) \$3.47 per 100 cubic feet

* cu ft = cubic feet; 100 cubic feet = 748.5 gallons

REDUCED RATES:

The City does have a program for reduced water/sewer rates for "Low Income Senior Citizens and/or Disabled Citizens." If you think you may qualify, please contact the Finance Department for details.

COMMERCIAL WATER AND SEWER

Call the Finance Department for an informational brochure on all commercial charges and fees.

SOLID WASTE:

(inside city limits only)

The City operates its own garbage service. Customers may choose to have the **City supply a 64 or 32 gallon can, or may provide their own 20 or 10 gallon** which must have a removable lid (no attached lids).

- Can must be curbside by 7:00 am
- Maximum weight 65 lbs
- Garbage tied off inside can
- 64 & 32 gallon cans must be City supplied cans
- Brass tag attached for customer provided 20 gallon cans

If you provide your own 20 gallon can, the Public Works Department will mail you a **brass tag** with an identification number after receipt of your new service application. A 10 gallon can doesn't need a brass tag.

Monthly rates based on number of cans and the size

# of Can	64 Gallon Size	32 Gallon Size	20 Gallon Size	10 Gallon Size
1	34.06	17.03	11.35	8.51
2	70.38	36.33	24.97	N/A
3	104.44	53.35	36.33	N/A

Garbage is picked up every week regardless of holidays

EXTRA GARBAGE:

Prepaid garbage tags can be purchased at City Hall for \$8.26 each (one tag per can, box, or bag.) **Untagged extra garbage will not be collected.**

For dumpster service, contact Public Works

RECYCLING:

Poulsbo provides a curbside recycling program in conjunction with garbage pickup. The fee is included in the solid waste monthly rate. Recyclables are collected bi-weekly on the same day as the garbage. **A 64 gallon container will be supplied for recycling & picked up by Bainbridge Disposal. Call 360-779-4078 with any questions.**

Bainbridge Disposal also offers food/yard waste recycling service for an additional fee. For questions or to set up service, call 800-531-1918 or 206-842-4882.

Kitsap County operates the Poulsbo Recycling Center at 21868 Viking Way (NE corner of Viking Way and Hwy 305). The following are accepted:

- plastic bottles, jars, jugs & dairy tubs
- newspaper, office paper, magazines
- corrugated cardboard
- tin cans, aluminum, scrap metal
- glass
- auto batteries, used motor oil & anti-freeze
- compact fluorescent lights
- 4 foot fluorescent tubes (10 per month)

The station is open Tuesday through Saturday (8:00 am to 3:30 pm). For more information, call: 360-779-1044 or 800-825-4940, or visit the County's web site at www.kitsapgov.com/sw



RESIDENTIAL WASTEWATER: (Sewer)

Poulsbo's sewage is pumped under Liberty Bay to the Kitsap County Treatment Plant at Brownsville.

Monthly rates are as follows:

Base rate per unit: \$ 42.30 (inside city limits)
\$ 63.08 (outside city limits)

Base charge includes 400 cubic feet of water flow

Plus:

Winter rate: **October to May**
(inside city limits) \$5.56 per 100 cubic feet of water flow over the base

(outside city limits) \$8.27 per 100 cubic feet of water flow over the base

Summer rate: **June to September**
Rates are the same per 100 cubic feet as winter with the cubic feet calculated on the average water flow of the previous eight months

NOTE: SEWER PENALTY

A monthly penalty charge of \$36.81 shall be assessed to properties;

- located within 200 feet of the City sewer system; and
- not connected to the system
- Fee may be waived if septic meets State Health requirements

STORMWATER:

(inside city limits only)

The city maintains an extensive storm drain system. The maintenance cost for this system is shared by each City residence and business. For residential accounts, the monthly rate is \$8.19 per month.

Commercial accounts are charged per impermeous surface units. 3000s/f is equal to one ISU.

